Sure Connect





nbpower.com/SureConnect

Connecting a portable generator is now safe and easy with SureConnect.

SAFE

- Eliminates the use of extension cords and other connections that can be hazardous to customers.
- Detects when a generator is operating and automatically disconnects from the utility grid, eliminating dangerous backfeed.

EASY

- Included in the SureConnect Service is a Generlink[™] device which is equipped with GenerLok[™], a unique interlocking power cord system that provides a quick and easy connection to a portable generator.
- Installed in 90 minutes or less by a licensed technician.
- Easily installed behind the customer's electric meter with a neutral connection routed from the Generlink™ device to the customer's main breaker panel.
- Flexibility to run virtually any appliance, up to the capacity of the generator by simply energizing appliances from the breaker panel.

SPECIFICATIONS AND TECHNICAL INFORMATION MODEL MA23-N and MA24-N

PHYSICAL	
Diameter:	6 ½ in.
Depth:	5 ¼ in.
Weight w/o surge:	5 ½ lbs
Socket Style:	Ring, 200 Amp, 4 jaw
ELECTRICAL	
Source Compatibility :	200 Amperes or less
Withstand Current:	10,000 Amperes rms symmetrical at .78 pf, 240 Volts, 60 Hz 6000 Amperes for 6 cycles at .78 pf, 240Volts, 60 Hz
Generator Input:	7.2kW Continuous*, 120/240 Volt
Connection:	 40' Proprietary GenerLok™ Power Cord included with rental with L14-20 or L14-30 plug Generator must be marked 'Floating neutral,' 'Neutral not connected to frame,' or similar. The generator receptacle on the transfer switch shall have a warning label similar to "Connect only to a generator with a floating neutral".
	WARNING: Solid Neutral system Connect only to a generator with a FLOATING NEUTRAL

OPERATIONAL	
Transfer Type:	Break–Before–Make
Transfer Latency:	2-3 Seconds
Life Cycle:	300,000 Operations
Temperature Range:	-30°C to 60°C External Ambient
FEATURES	
Generator Input Protection:	 Generator Input Voltage ≥ 200 Volts Supplemental Overcurrent ≤ 40 A
Utility Input Protection:	 Utility Input Voltage ≥ 180 Volts Over-Temperature Trip ≥ 105°C
Status Indication:	Long-life LED indicators show utility power availability and/or fault presence
MISCELLANEOUS	
• NB Power will install a meter seal on both meter lock rings (located between the meter base and the	

- GenerLink[™] device and between the GenerLink[™] and the meter). Installation and commissioning processes must follow New Brunswick electrical codes and standards
- where applicable.
- The unit shall be pre-approved and marked with a Field Evaluation or a full certification label acceptable in New Brunswick.